

Adobe desktop product license renewals – *Feature Restricted Licensing -Online*

Overview

At the end of your contract or Period of Performance, you will need to update your license files so that your end-users may continue to use their installed desktop software. This guide explains various options for deploying updates depending on the license type you are using.

Adobe also recommends updating your software when there are new features, bug fixes or security updates. You can view the most recent security notifications <u>here</u>, and you can subscribe to security notifications <u>here</u>. New features are discussed in the Appendix, <u>here</u>.

The desktop application software can be updated and deployed separately from the licensing. So, you can build and deploy a license-only package that only contains license information, an application-only package that contains the updated applications but no license information, or a license+application package that contains everything.

License renewal guidelines

Your desktop application licenses expire on your Period of Performance (PoP) end date, September 29, 2024, with an extension until October 6, 2024.

Acrobat 2017 hit it's end of life and is no longer supported as of June 6, 2022.

Use the linked guidelines in the table below for your renewal steps.

Current License Type	Action taken upon JELA Renewal	Renewa	l Steps			
	Renew License only	No action required				
	Change to FRL-Offline	1.	Build an FRL-Offline License Only Package (Pg 2)			
		2.	<u>Remove the old FRL-Online license (Pg 8)</u>			
EPI Opling		3.	Install the new FRL-Offline license (Pg 9)			
FRE-Offune	Change to Named User**	1.	<u>Remove the FRL-Online License (Pg 8)</u>			
	Renew license AND deploy new application at the same time	1.	<u>Build an FRL-Online Application-Only Package (Pg</u> <u>6)</u>			
		2.	<u>Deploy Package (Pg 6)</u>			

* Note: a successfully installed FRL license will take precedence over a Named User license and the user will no-longer be required to sign-in to access their software. If your applications are current, you only need to change license type.

**** Note**: removing the FRL license will cause the desktop application to revert to Named User and will prompt the end-user to sign-in before accessing their software. If your applications are current, you only need to remove the FRL license.

Current FRL licenses deployed after March 15th, 2022, have 99 days to re-license - so for the September 30th, 2024 date, they must be re-licensed by January 7th, 2025.

*** Note: Adobe Admins should check Admin Console to ensure users have been assigned updated version of Creative Cloud for NUL

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Creating a License-only package

Requesting a license-only package from Carahsoft

Users designated as a Trusted Agent with access to Carahsoft Download Portal can download license only files from Carahsoft.

- 1. Go to: https://adobe.carahsoft.com/JELA/
- 2. Users are authenticated by their email address as a Trusted Agent
- 3. Fill out the form and for Product type Select License File and for Type of License select the appropriate Product and License

REQUESTOR (END USER) INFORMATION	4		Please Select
			Acrobat Pro
First Name:		Last Name:	Captivate
			ColdFusion
Email Address:		Phone Number:	FrameMaker
Unit or Dept. Name:		Job Title:	FrameMaker XML Author
Enrollee:	3 - DISA 🗸	Command	License Files
			Presenter
SOFTWARE REQUESTED			Presenter Video Express
			Robohelp
Operating System	Windows 64bit 🗸	Product	Please Select V
License Type	Please Select V	Bundle	Please Select V This field is required
# of Licenses			

Once you have submitted the form, the package will be available immediately. If you do not see what you need, please contact your Adobe or Carahsoft representative.

Building a license-only package using the Adobe Admin Console

Below are the basic steps to build a license-only package and deploy to a computer using the Adobe Admin Console. Packages can be installed on individual computers, imaged to new hard drives, or installed from an organization's SCCM system.

1. Log in to the Admin Console (adminconsole.adobe.com) and navigate to Packages > Packages and click Create a Package

Create a package
WNLOAD
wnload
wnload
2

The history of all packages created by all admins in your organization is displayed.

2. Choose Feature Restricted Licensing, click Next.

Named user licensing	Feature restricted licensing
Includes access to all entitled desktop and mobile apps, cloud storage and services. Users will sign-in with their identity to license entitled applications. Learn more	Allows access to all applications that do not require sign-in. Cloud storage and services are disabled. Sign-in is not possible. Learn more

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3. On the Activation Method screen, choose your activation method and click Next. Create a package

Online		Offline				
While the device is connected	to the internet, a	If devices don't have ac	ess to the internet, they			
icense request is sent to Adob	e when the app is	can include the license	ile in the package. This			
auncnea. Adode's servers will igned license for that device.	repiy with a	in with an Adobe server	ctivate without checking			
earn more about Online activ	ation	Learn more about Offlir	e activation			
				J		
				Cano	el Previous	

4. On the Entitlements screen, choose the required entitlement and click Next.

Note: Remember that the entitlement is what you pay for. Under JELA 4 everyone has access to Acrobat, but the Creative Cloud and Print and Publishing products are a separate purchase. If you have purchased only a single Creative Cloud product, such as Photoshop or Premiere Pro, then choose the **Single App Entitlement** (as shown below). If you have purchased the full suite, then choose the Creative Cloud **All-Apps Plan**.

Create a package		
Entitlements > (2) Configure > (3) Choose apps > (4) Choose plugins > (5) Options >	6 Finalize	
Select one or more entitlements (0/6) Choose which entitlements to use during app selection.		
Premiere Pro with feature restricted licensing - offline Contract expires on September 30, 2023		
All Apps plan with feature restricted licensing - offline Contract expires on September 30, 2023		
Audition with feature restricted licensing - offline Contract expires on September 30, 2023		
Acrobat Pro DC (desktop only) with feature restricted licensing - offline Contract expires on September 30, 2023		
	Cancel Previous Next	

5. On the System screen, select the required options and then click Next.

Note: It's necessary to create separate packages for 32-bit and 64-bit installations. A 32-bit package can't be deployed on a 64-bit machine. Similarly, a 64-bit package can't be deployed on a 32-bit machine. Create a package

1 Entitlements > 2	Configure > (3) Choose	apps > (4) Ch	oose plugins >	5 Options >	6 Finalize		
Choose a platform Select platform]						
macOS (Universal) macOS (Intel) macOS (Apple Silicon) Windows (64-bit)	nglish (North America) 🗸 🗸						
Windows (32-bit) Windows (ARM)							
					Cancel	Previous	Next

6. On the Choose Apps screen, make sure that only the License File is in the Selected Applications box on the right. Click Next.

	Entitlements	System		Choose Apps	Options	Finalize		
Available Applie Choose the appl	cations (2) lications you want to in	clude in this p	ackage:	Selec Your	ted Applications (0) package will be creat	ed with the applica	tions belo	w:
Q		pp versions	Add all	Q			Ren	nove all
PHOTOSHOP	shop (22.4.3)	Ľ	+	li i	License File		()	×
V BRIDGE (1)								

Note: If you wish to build an Application+License package, you may add in the desired applications to the Selected Applications box, and that will allow you install the latest version of the applications, however, that will create a much larger build package. A License Only package is around 5mb; an Application+License package starts around 1GB an increase to 15GB depending on the number of applications you add to the package. Adobe recommends separating out your application and license packages.

7. On the **Options** screen, select the required options (typically blank for offline deployments) and then click **Next**.

Notes: Create a folder for extensions and include the Adobe Extension Manager command-line tool: Enables you to create a subfolder in your package folder. In this folder, include extensions that you want to install with the package. For more information, see Manage Extensions in packages.

Install package to custom install directory: Enables you to install the apps in this package to a custom install directory. The directory is defined in the Packages > Preferences tab in the Admin Console. For more information, see the Preferences.

For most customers, leave all Management Options unchecked for FRL-Offline as shown below:

Entitlements	System	Choose Apps	Options	Finalize					
0	•	•	•						
Management Options									
🔲 Enable Remote Update Manag	ger								
Remotely invoke the updater on a systems install. Learn more	client machine. This	allows you to seamlessl	y manage your clien	£					
Redirect to internal Adobe up	Redirect to internal Adobe update server								
If you have set up an update serve this option to redirect clients to yo	r using AUSST and co ur internal server. Le	nfigured it in the preference of the preference	ences section then s	elect					
Create a folder for extensions	and include the Ex	tension Manager com	mand line tool						
Install both your Creative Cloud ap Learn more	oplications and your e	extensions as part of a si	ngle deployment pro	ocess.					
Install package to custom inst	all directory								
Install the applications to a custon section. Learn more	n install directory. Cor	figure the directory in t	he preferences						

For customers using FRL-Online, there are several options that you will need to check, especially the IP address or DNS name of the Reverse Proxy that you wish FRL-Online to traverse to obtain the license certificates. These are explained <u>here</u>:

	Authorize Adobe license server by DNS name (def Allow traffic to https://lcs-cops.adobe.io through your fire	auit) ewall Learn more
0	Authorize Adobe license server by fixed IP address	5
	Allow traffic to the IP addresses listed through your firew	all. Learn more
	IP address (8)	
	3.237.231.16, 3.237.231.17, 3.237.231.18, 3.237.231.19, 3.237.231.20, 3.237.231.21, 3.237.231.22, 3.237.231.23	Copy list to clipboard
Ma	inagement Options	

cal

 On the final screen, enter the name of the package and click Create Package Note: You can also review the configuration for this package before building the package.

1 Entitlements > 2 Configure > 3 Ch	oose apps > 4 Che	oose plugins > 5 Optio	ons > 6 Finalize
Package name *			
Testing Package			
Package name required to complete package creation			
Included applications (0)		Package details	
License File	(i)	Activation	Offline
		Entitlements	Acrobat Pro DC (desktop only) with feature restricted licensing - offline
		Platform	Windows (64-bit)
		Language	English (North America) / Use OS locale
		Options	 Disable remote update manager Exclude extensions folder & Extension Manager command line tool Exclude adobe asset link AUSST override XML not included

The build status of the package is displayed in the Status column on the Packages page.

If the package is built successfully, it will attempt to download to the admin's desktop and displays the Download link in the Availability column.

A package is available in the Admin Console for up to three days. To check the time remaining to download the package, click the row item for the package. It displays the package details.

If you are creating macOS packages, the Adobe Package Downloader is downloaded to your computer. Open and run to complete download of package. For further details, see Adobe Package Downloader.

To download and distribute a previously built package

1. Log in to the Admin Console (<u>adminconsole.adobe.com</u>) and navigate to Packages > Packages

Admin Console	Overview	w Products Users Pa	ckages Acco	ount Storage Insight	s Settings Support			JELA - DISA. 🌐 😲 Į
Products from a contract allocated to	your organization will expire on Sep 30, 2023. <u>See what yo</u>	ou can do now or contact your o	organization's a	dministrator for assistance t	o prevent users from losing a	ccess to their apps.		
Packages Adobe templates Tools	Packages							
Preferences	Search packages Q							Remove Create a package
	PACKAGE NAME	PLATFORM	APPS	LANGUAGE	ACTIVATION	CREATED ON	STATUS	DOWNLOAD
	Adobe-CC-2023-Web-Tools-9-9-23-	Windows (64-bit)	4	English (North America)	Offline	Sep 6, 2023	Up to date	Download
	Adobe-CC-2023-Video-Tools-9-9- 23-JELA	Windows (64-bit)	4	English (North America)	Offline	Sep 6, 2023	Up to date	Download
	Adobe-CC-2023-Design-Tools-9-9- 23-JELA	Windows (64-bit)	3	English (North America)	Offline	Sep 6, 2023	Up to date	Download
	Adobe-CC-2023-Imaging-Tools-9-9-	Windows (64-bit)	3	English (North America)	Offline	Sep 6, 2023	Up to date	Download
	Adobe Audition 23.6.1 FRL Offline	Windows (64-bit)	1	English (North America)	Offline	Sep 5, 2023	Up to date	Expired
	Adobe Media Encoder 23.6 FRL Q	Windows (64-bit)	1	English (North America)	Offline	Sep 5, 2023	Up to date	Expired

2. Select the package you wish to download a click Download

	IELAS-Renewel-DEMO	Windows (64-bit)	0	English (North America)	Offine	Aug 16, 2021	 Up to date 	Download
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Note: Packages are only available for 3 days. If the License-Only package was built more than three days previously, you will need to create the package again.

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Build an Application-Only package

If you wish to update the desktop application without changing the license, you will be building an Application-only package.

Requesting an Application-only package from Carahsoft

If you are a trusted agent and are using Carahsoft, then contact your Carahsoft/Adobe representative to make this request.

Building an Application-only package in the Adobe Admin Console

If you are building the package using the Adobe Admin Console, as shown in <u>Building a license-only package using the Adobe</u>. <u>Admin Console</u>, then follow the steps, but in <u>Step 6</u>, add in the desired applications to the **Selected Applications** box, remove the **License File** from the **Selected Applications** as shown below. Complete the rest of the steps as described.

Entitlements	System	Choose Ap	ps Options	Finalize	
Available Applications (12) Choose the applications you wan	to include in this pa	sckage:	Selected Applications (4) Your package will be created	with the applications be	ow:
٩	App versions	Add all	Q	Re	move all
✓ ADDITIONAL FILES (!)			PS Photoshop (22.5)	Ľ	×
License File	١	+	Br Bridge (11.1.1)	Ľ	×
V ILLUSTRATOR (1)			Pr Premiere Pro (15.4.1)	5	×
Ai Illustrator (25.4.1)	5	+	Id InDesign (16.3)	ß	×
ACROBATICS (1)	Гð				
✓ XD (1)					
XD (421.22)	Ľ	+			

Deploy Application Packages to Standalone Network

Deploying

After you create the FRL package you have incorporated into your software deployment process.

- Install by double-clicking the package file. See this document for details.
- Use third-party tools.
- Deploy using command line on Windows computers.

Further information

More details can be found at:

https://helpx.adobe.com/enterprise/using/create-frl-packages.html https://helpx.adobe.com/enterprise/kb/adobe-package-downloader.html https://helpx.adobe.com/enterprise/package/help/deploying-packages.html https://helpx.adobe.com/enterprise/package/help/deploying-packagessccm.html https://helpx.adobe.com/enterprise/package/help/deploying-packagespackages-ard.html

FRL-Online

Install an FRL-Online license

You install and FRL-Online license by running a script from the Adobe-Licensing-Toolkit that comes in a License-Only Package against the included .json file that is also included in the License-Only Package. The image below is a screenshot of a downloaded License-Only Package showing the Adobe-Licensing-Toolkit script executable as well as the license .json file. The .json files are always named **ngl-preconditioning- data.json**

😑 😑 🛑 FRL-Online-	DEMO
March	March
CCE_Security_package /	adaba Basadan Asallah
FRL-Online-DEMO	adobe-licensing-toolkit
TestOfflineLicenseOnly_en_US_MAC (1) ►	igi-preconditioning-data.json
- LOTTOT TO-T-T O-OLT-(OL4-()/	
📓 Macintosh HD > 🙍 Users > 🏠 💿 🔰	Downloads > 📄 FRL-Online-DEMO

Scripts

The script to install a license is found in the Adobe Licensing Toolkit that is downloaded with a License-Only Package as noted above. FOR WINDOWS:

adobe-licensing-toolkit.exe --precondition --install --filePath <absolute path of the .json file> Short form:

adobe-licensing-toolkit.exe -p -i -f <absolute path of the .json file>

FOR MACOS:

sudo ./adobe-licensing-toolkit --precondition --install --filePath <absolute path of the .json file>

sudo ./adobe-licensing-toolkit -p -i -f <absolute path of the .json file>

Steps

1. On the computer, check that there is not already an active license.

To do this, open the Licensing Toolkit script and check by performing an "adobe-licensing-toolkit -I" that's a lowercase "L" at the end – call to determine if the licenses are deployed.



The script should return **Operation Successfully Completed** and there should be no licenses shown as in the image above. Note: If there are licenses shown that should not be there, perform the steps in **Remove an FRL-Online license** below first.

2. Run the Install License script and point to the .json file from above: adobe-licensing-toolkit -p -i -f <absolute path of the . json file>



The script should return Operation Successfully Completed

3. The reported number of FRL-Online licenses in the Admin Console will increment. So, if you open your Admin Console and look at the FRL License, the number on the left will have gone up by 1

	All Apps plan with feature restricted licensing - online		ON All Apps plan with feature restricted licensing - online
	3/1 Licenses used		4/1 Licenses used
Before:	Create Packages	After:	(Create Packages)

4. Check that the licenses were added adobe-licensing-toolkit -I

	Terminal	
NpdId AppId DeploymentMode	: OTYYTYY/HIZGEYYY00DOVKLWISZTUUHDg4ONQ/NHWYHZN1 (*) + Audition : FRL_ONLDNE	
NpdId AppId DeploymentMode	: OTYYTYYJHIZGEYYY000DYXLWISZTULHDg4ONQJHHMYM2NI (+) 18 FIJGG1 : FNL_ONLINE	
NpdId AppId DeploymentMode	: OTYYTYYYYYYRCZGEYYY000DVALMISZTUIND940NQ.#kmHyMrzNi (+) i Dream-aver1 FRL_DMLINE	
NpdId AppId DeploymentMode	: OTVyYTYyYJMCZGEYYY000DVxLWISZTU:HDg4ONQ.bkmMyMrzNi (+) : InCopyl : FRL_ONLINE	
NpdId AppId DeploymentMode	: OTYYYTYYYMYCZGEYYY000DVxLMISZTURNO940NQJXmNYyMzNi (+) :Indesigni :FRL_DMLTWE	l
NpdId AppId DeploymentMode	: OTVyYTYYY[MtZGEYYy000DVxLMI5ZTUIHDy4ONQ <i>y</i> kmMyMzNi (+) :Tlustrator1 :FRL_DMLTME	
NpdId AppId DeploymentMode	: OTYYTYYYYMYCZGEYYY000DYXLMISZTUIHDg4ONQ <i>z</i> HeMYyHzNi (*) :LghtroanClassic1 :FRL_DALINE	l
NpdId AppId DeploymentMode	: OTYYTYYYYMYCEEYYY900DVALMISZTULHDg4ONQ.#MMYMLANI (+) :MediaEncoder1 :FRL_DALTNE	1
NpdId AppId DeploymentMode	: OTVYYTYYYIMCZGEYYY000DV%LMISZTULHDg4ONQ <i>u</i> hm yy hzhi (+) ; Photoshoji ; FR_OKLPKE	
NpdId AppId DeploymentMode	: OTVYYTYYYMYCZGEYYY000DVKLMISZTULHDy4ONQuHmHyHzN1 (+) i Preluozi FRL,ONLTWE	
NpdId AppId DeploymentMode (*) indicates c Operation Succe	: OTVyYTYyYIMt2GEyYy000DVkLMISZTUtHDg40NQzNmMyMtzhi (+) PremiereProl FRL_DALTM urrentTy active[used] License strUliy Completed	

The script should return **Operation Successfully Completed** and there should be licenses shown as in the image above. If you installed a Single App license, there will be only one or two licenses, if you installed an All-Apps license, there will be many, as in the image.

Remove an FRL-Online license

An FRL-Online license needs to be deactivated so that it decrements the activation count in the Adobe Admin Console so that you can keep more accurate records.

Scripts

The script is found in the Adobe Licensing Toolkit that is downloaded with a License-Only Package as noted

above. FOR WINDOWS:

adobe-licensing-toolkit.exe --deactivate --npdld *<Unique ID of Preconditioning Data described* <u>here</u>>.

Short form:

adobe-licensing-toolkit.exe -t -n < Unique ID of Preconditioning Data described here>

FOR MACOS:

sudo ./adobe-licensing-toolkit --deactivate --npdld <*Unique ID of Preconditioning Data described* <u>here</u>>

Short form:

sudo ./adobe-licensing-toolkit -t -n<Unique ID of Preconditioning Data described here>

Steps

You should also note that if there are multiple packages installed onto a single computer (ie: different packages installed over time), you'll want to remove all NPDIDs from the computer in order to effectively decrement any counts in the Admin Console. However, be aware that the JELA 4 contract allows for Acrobat to be installed onto every computer, so ensure that you are not removing the Acrobat license, unless you are installing another one during this process.

1. On the computer, to check that there is an active license.

To do this, open the Licensing Toolkit script and check by performing an "adobe-licensing-toolkit -I" that's a lowercase "L" at the end – call to determine if the licenses are deployed.

The script will list all the licenses using their unique, specific package identifier. This is important because it's possible that the machine has more than one package installed – especially if the machine has been in use for a while and multiple FRL packages have been installed.

	Terminal
NpdId : OTYyTYYyfyt2GEyTy000DVkLWI5ZTUtHDg40W02NmMyH2Ni (*) AppId : Audition1 DeploymentMode : FRL_ONLINE	
NpII : OTYYTYYYjHZGEYYy00ODVkLWISZTUHNDg4OWQ2NmMyH2Ni (*) AppId : Bridgel DeploymentMode : FRL_ONLINE	
NpId : OTNYTTYYJHYZGEYY900DVkLWISZTURHDg40WQzNmMyHzNi (*) AppId : Dreameaver1 DeploymentMede : FRL_ONLINE	
NpdId : 0TYyTYYyTyYD42GEyTy0000VkLWIS2TUtH0g40WQ2NmMyM2Ni (*) AppId : InCopy1 DeploynentMode : FML_ONLINE	1
Nplid : OTVyTTYyTjHtZGEyTy00OVkLWISZTUtHDg4OWQ2NmMyH2Ni (*) Appid : InDesign1 DeploymentMode : FRL_ONLINE	
NpII : 0TYyTYyNHX26EYY9000VkLWI5ZTUtHDg40NQ2NnMyH2Ni (*) AppId : 11lustrator1 DeploymentMode : FRL_ONLINE	
NpdId : OTYyTTYyTyMt2GEyTy00ODVkLWISZTUtHDg4OWQzNmMyMzNi (*) AppId : LightroomClassic1 DeploymentMode : FML_OWLINE	
Npild : OTYYTYYYIHZGEYYY00ODVkLWISZTUtHDg40W02NmMyMzNi (*) Appid : MediaEncoderi DeploymentMode : FAL_ONLINE	
NpIId : OTYYTTYYYJHZGEYYY90ODVKLWISZTUtHDg40WQzNmMyHzNi (*) AppIa : Photoshopi DeploymentMode : FRL_ONLINE	
NpdId : OTYYTYYYJHt2GEYYY00ODVkLWI5ZTUtHDg4OWQzNmMyHzNi (*) AppId : Preludel DeploymentMode :FRL_OMLINE	
NpdId : OTVYYTYYYHZGEYY9000DVkLMISZTURNg40N02NhMyMzNi (*) AppId : PremiereProl DeploymentMode : FRLONLINE (*) indicates currently active(used) license Operation Successfully Completed	

The script should return Operation Successfully Completed. If you have done an All-Apps install, you should see a lot of rows.

- 2. Copy the NPDID. In the example above it's OTYYYTYYYjMtZGEyYy000DVkLWI5ZTUtMDg40WQzNmMyMzNi
- 3. Run the Deactivation script and paste in the NPDID: adobe-licensing-toolkit -t -n <NPDID>

The script should return **Operation Successfully Completed**

4. The reported number of FRL-Online licenses in the Admin Console will decrement. So if you open your Admin Console and look at the FRL License, the number on the left will have gone down by 1



The script should return **Operation Successfully Completed** and there should be no licenses shown as in the image above.

FRL-Offline

5. Ch

Install an FRL-Offline license

You install and FRL-Offline license by running a script from the Adobe-Licensing-Toolkit that comes in a License-Only Package against the included .json file that is also included in the License-Only Package. The image below is a screenshot of a downloaded License-Only Package showing the Adobe-Licensing-Toolkit script executable as well as the license .json file. The .json files are always named

ngl-preconditioning-data.json



Scripts

The script to install a license is found in the Adobe Licensing Toolkit that is downloaded with a License-Only Package as noted above. FOR WINDOWS:

adobe-licensing-toolkit.exe --precondition --install --filePath <absolute path of the .json file>

Short form:

adobe-licensing-toolkit.exe -p -i -f <absolute path of the .json file>

FOR MACOS:

sudo ./adobe-licensing-toolkit --precondition --install --filePath <absolute path of the .json file>

Short form:

sudo ./adobe-licensing-toolkit -p -i -f <absolute path of the .json file>

Steps

1. On the computer, check that there is not already an active license.

To do this, open the Licensing Toolkit script and check by performing an "adobe-licensing-toolkit -I" that's a lowercase "L" at the end – call to determine if the licenses are deployed.

• • •	Terminal	
FRL-Mac:~ geo	ff\$ sudo ./adobe-licensing-toolkit -l	
Adobe Licensi	ng Toolkit (1.1.0.98)	
License Detai	ls	
Operation Suc	cessfully Completed	
FRL-Mac:~ geo	TT\$	

The script should return **Operation Successfully Completed** and there should be no licenses shown as in the image above. Note: If there are licenses shown that should not be there, perform the steps in **Remove an FRL Offline License** below first.

2. Run the Install License script and point to the .json file from above: adobe-licensing-toolkit -p -i -f <absolute path of the .json file>

```
      Terminal

      [FRL-Mac:~ geoff$ sudo ./adobe-licensing-toolkit -p -i -f ./ngl-preconditioning-data.json ]

      Adobe Licensing Toolkit (1.1.0.98)

      Operation Successfully Completed

      FRL-Mac:~ geoff$
```

The script should return **Operation Successfully Completed**

3. Check that the licenses were added adobe-licensing-toolkit -I

	Terminal
DeploymentMode	FRI OFFITNE
CacheExpirv	: Sun Mar 13 04:00:01 2022 EDT
LicenseId	: 210EFCF65C38AE0ECBEA
LicenseExpiry :	: Sun Mar 13 04:00:01 2022 EDT
NpdId	: MGNjZTYzM2MtMWQ5Ni00Y2IzLTg3ZjUtNWQyZDU4MzQ5NjQ5 (*)
Appid	: Preludel
CacheExpire	: FKL_UFFLINE • Sup Mar 12 04.00.01 2022 EDT
LicenseId	· 210FFCF65C38AF0FCRFA
LicenseExpirv	: Sun Mar 13 04:00:01 2022 EDT
NpdId	: MGNjZTYzM2MtMWQ5Ni00Y2IzLTg3ZjUtNWQyZDU4MzQ5NjQ5 (*)
AppId	: AcrobatDC1
DeploymentMode :	FRL_OFFLINE
CacheExpiry :	: Sun Mar 13 04:00:01 2022 EDI
LicenseExpiry	: 210EFCF05C38AE0ECDEA : Sun Mar 13 04:00:01 2022 EDT
LICENSELAPINY	. Sun Har 15 04.00.01 2022 LDT
NpdId	: MGNjZTYzM2MtMWQ5Ni00Y2IzLTg3ZjUtNWQyZDU4MzQ5NjQ5 (*)
AppId	: Illustrator1
DeploymentMode :	: FRL_OFFLINE
CacheExpiry	: Sun Mar 13 04:00:01 2022 EDT
Licenseld	: 210EFLF00L30AE0ELDEA : Sup Mar 12 04:00:01 2022 EDT
LICENSELAPINY	. Sull Hal 15 04.00.01 2022 LDT
NpdId	: MGNjZTYzM2MtMWQ5Ni00Y2IzLTg3ZjUtNWQyZDU4MzQ5NjQ5 (*)
AppId	: LightroomClassic1
DeploymentMode	: FRL_OFFLINE
CacheExpiry	: Sun Mar 13 04:00:01 2022 EDT
LicenseId :	: 210EFCF65C38AE0ECBEA
LICENSEEXPILY	: Sun Mar 13 04:00:01 2022 EDT
NpdId	: MGNjZTYzM2MtMWQ5Ni00Y2IzLTg3ZjUtNWQyZDU4MzQ5NjQ5 (*)
AppId	: MediaEncoder1
DeploymentMode :	: FRL_OFFLINE
CacheExpiry	: Sun Mar 13 04:00:01 2022 EDT
Licenseig	: 210EFLF00L30AE0ELDEA • Sup Mar 12 04.00.01 2022 EDT
LICENSELAPITY	. Sun Har 15 04.00.01 2022 LDT
NpdId	: MGNjZTYzM2MtMWQ5Ni00Y2IzLTg3ZjUtNWQyZDU4MzQ5NjQ5 (*)
AppId	: InCopy1
DeploymentMode	: FRL_OFFLINE
CacheExpiry	: Sun Mar 13 04:00:01 2022 EDT
Licenseld :	210EFCF05C38AE0ECBEA
LICENSEEXPILY	. Sun Mar 15 04:00:01 2022 EDT
NpdId :	: MGNjZTYzM2MtMWQ5Ni00Y2IzLTg3ZjUtNWQyZDU4MzQ5NjQ5 (*)
AppId	: CharacterAnimator1
DeploymentMode :	: FRL_OFFLINE
CacheExpiry	: Sun Mar 13 04:00:01 2022 EDT
LicenseId	: 210EFLF03L30AE0ELBEA • Sun Mar 13 04:00:01 2022 EDT
(*) indicates c	urrently active(used) license
Operation Succes	ssfully Completed
FRL-Mac:~ geoffs	5
L .	

The script should return **Operation Successfully Completed** and there should be licenses shown as in the image above. If you installed a Single App license, there will be only one or two licenses, if you installed an All-Apps license, there will be many, as in the image.

Remove an FRL-Offline license

An FRL-Offline license can be uninstalled so that you can maintain contract compliance. The script below will not remove the applications, only the licenses.

Scripts

The script is found in the Adobe Licensing Toolkit that is downloaded with a License-Only Package as noted above.

Note: the script is different than the one used for FRL-Online. Do not mix the two as the FRL-Online *deactivate* script will decrement the activation count in the Admin Console, while the *uninstall* script may not.

Remove all licenses

If you wish to remove all of the licenses on a computer, use the *uninstall -all* script FOR WINDOWS:

adobe-licensing-toolkit.exe --precondition --uninstall --all

Short form:

adobe-licensing-toolkit.exe -p -u -a

FOR MACOS:

sudo ./adobe-licensing-toolkit --precondition --uninstall --all

sudo ./adobe-licensing-toolkit -p -u -a

Remove a single license

If you only wish to remove a single license, use the *uninstall* script FOR WINDOWS:

adobe-licensing-toolkit.exe --precondition --uninstall --filePath <absolute path to .json file> Short form:

adobe-licensing-toolkit.exe -p -u -f <absolute path to .json file>

FOR MACOS:

sudo ./adobe-licensing-toolkit --precondition --uninstall --filePath <absolute path to .json file>

Short form:

sudo ./adobe-licensing-toolkit -p -u -f <absolute path to .json file>

Steps

You should also note that if there are multiple packages installed onto a single computer (i.e.: different packages installed over time), you may want to use the uninstall all script, which will remove all of the licenses. However, ensure that the end-user no longer needs any applications you are de-licensing. For example, many agencies install and license Adobe Acrobat on their core/prime image - so be sure that you are not removing the Acrobat license if it's not a part of the package that you are installing.

 On the computer, check that there is an active license. To do this, open the Licensing Toolkit script and check by performing an "adobe-licensingtoolkit -l"

that's a lowercase "L" at the end – call to determine if the licenses are deployed.

The script will list all of the licenses using their unique, specific package identifier. This is important because it's possible that the machine has more than one package installed – especially if the machine has been in use for a while and multiple FRL packages have been installed onto it.

The script should return **Operation Successfully Completed**. If you have done an All-Apps install, you should see a lot of rows.

	Terminal
DeploymentMode	· FRI OFFITNE
CacheExpiry	: Sun Mar 13 04:00:01 2022 EDT
LicenseId	: 210EECE65C38AE0ECBEA
LicenseExpirv	: Sun Mar 13 04:00:01 2022 EDT
Literio cinpin y	
NpdId	: MGN1ZTYzM2MtMW05N100Y2IzLTa3Z1UtNW0yZDU4Mz05N105 (*)
AppId	: Prelude1
DeploymentMode	: FRL OFFLINE
CacheExpirv	: Sun Mar 13 04:00:01 2022 EDT
LicenseId	: 210FECE65C38AE0ECBEA
LicenseExpirv	: Sun Mar 13 04:00:01 2022 EDT
,	
NpdId	: MGN1ZTYzM2MtMWQ5N100Y2IzLTq3Z1UtNWQyZDU4MzQ5N1Q5 (*)
AppId	: AcrobatDC1
DeploymentMode	: FRL_OFFLINE
CacheExpiry	: Sun Mar 13 04:00:01 2022 EDT
LicenseId	: 210EFCF65C38AE0ECBEA
LicenseExpiry	: Sun Mar 13 04:00:01 2022 EDT
NpdId	: MGNjZTYzM2MtMWQ5Ni00Y2IzLTg3ZjUtNWQyZDU4MzQ5NjQ5 (*)
AppId	: Illustrator1
DeploymentMode	: FRL_OFFLINE
CacheExpiry	: Sun Mar 13 04:00:01 2022 EDT
LicenseId	: 210EFCF65C38AE0ECBEA
LicenseExpiry	: Sun Mar 13 04:00:01 2022 EDT
NpdId	: MGNjZTYzM2MtMWQ5N100Y2IzLTg3ZjUtNWQyZDU4MzQ5NjQ5 (*)
Appid	: LightroomClassic1
DeploymentMode	; FRL_UFFLINE
CacheExpiry	: Sun Mar 13 04:00:01 2022 EUT
Licenseld	: 210EFUF05U38AE0EUBEA
LICENSEEXPILY	: Sull Mar 13 04:00:01 2022 EDI
NodTd	MCN17TY2M2M+MW05N188Y2T2LTa371U+NW0v7DU4M205N105 (*)
AppTd	<pre>* MediaEncoder1</pre>
DeploymentMode	· FRI OFFI TNE
CacheExpiry	: Sun Mar 13 04:00:01 2022 FDT
LicenseId	: 210FECE65C38AF0ECBEA
LicenseExpirv	: Sun Mar 13 04:00:01 2022 EDT
ercenseexprij	
NpdId	: MGNjZTYzM2MtMWQ5Ni00Y2IzLTg3ZjUtNWQyZDU4MzQ5NjQ5 (*)
AppId	: InCopy1
DeploymentMode	: FRL OFFLINE
CacheExpiry	: Sun Mar 13 04:00:01 2022 EDT
LicenseId	: 210EFCF65C38AE0ECBEA
LicenseExpiry	: Sun Mar 13 04:00:01 2022 EDT
NpdId	: MGNjZTYzM2MtMWQ5Ni00Y2IzLTg3ZjUtNWQyZDU4MzQ5NjQ5 (*)
AppId	: CharacterAnimator1
DeploymentMode	: FRL_OFFLINE
CacheExpiry	: Sun Mar 13 04:00:01 2022 EDT
LicenseId	: 210EFCF65C38AE0ECBEA
LicenseExpiry	: Sun Mar 13 04:00:01 2022 EDT
<pre>(*) indicates of</pre>	currently active(used) license
Operation Succe	essfully Completed

2. Run the uninstall -all script: adobe-licensing-toolkit -p -u -a

Terminal		
FRL-Mac:~ geoff\$ sudo ./adobe-licensing-toolkit -p -u -a		
Password:	1	
Adobe Licensing Toolkit (1.1.0.98)		
Operation Successfully Completed		_
FRL-Mac:~ geoff\$		U

The script should return Operation Successfully Completed

3. Check that the licenses were removed adobe-licensing-toolkit -I

lerminal	
FRL-Mac:~ geoff\$ sudo ./adobe-licensing-toolkit -	-1
Adobe Licensing Toolkit (1.1.0.98)	
License Details	
Operation Successfully Completed	
FRL-Mac:~ geoff\$	

The script should return **Operation Successfully Completed** and there should be no licenses shown as in the image above

Appendix

Latest Application releases

Subscribe to application update notifications

As an Admin in the Adobe Admin Console, you can subscribe to an email where you are informed weekly of application updates. This is documented here: https://helpx.adobe.com/enterprise/using/update-overview.html

To enable email updates:

1. In the Admin Console, choose Packages > Preferences.

2. To enable notifications, select the check box in the Notifications section.

Note: If you have downloaded a pre-created package, then the Packages page shows you the updates that are available for the applications in your package. For details, see <u>Manage packages</u>.

Release notes

The latest features in the desktop applications are described below.

Note: **GREEN** text means the application is available for both Named User and FRL deployments. **RED** text means the application is only available for Named User deployments.

Creative Cloud Desktop Appli- <u>https://helpx.adobe.com/enterprise/kb/ccda-teams-enterprise-release-notes.html</u> cation (CCDA):	
Photoshop:	https://helpx.adobe.com/photoshop/using/whats-new.html
Acrobat Pro:	https://helpx.adobe.com/acrobat/release-note/release-notes-acrobat-reader.html
Illustrator:	https://helpx.adobe.com/illustrator/release-notes.html
InDesign:	https://helpx.adobe.com/indesign/release-notes.html
Premiere Pro:	https://helpx.adobe.com/premiere-pro/release-note/release-notes-premiere-pro.html
After Effects:	https://helpx.adobe.com/after-effects/release-note/release-notes-after-effects.html
XD:	https://helpx.adobe.com/xd/help/whats-new.html
Dreamweaver:	https://helpx.adobe.com/dreamweaver/release-notes.html
Animate (Flash Pro):	https://helpx.adobe.com/animate/release-notes.html
Prelude:	https://helpx.adobe.com/prelude/release-note/release-notes-prelude.html
Bridge:	https://helpx.adobe.com/bridge/bridge-releasenotes.html
Lightroom Classic:	https://helpx.adobe.com/lightroom-classic/help/whats-new.html
Lightroom:	https://helpx.adobe.com/lightroom-cc/using/whats-new.html
Audition:	https://helpx.adobe.com/audition/audition-releasenotes.html
InCopy:	https://helpx.adobe.com/incopy/release-note/incopy-cc-release-notes.html
Character Animator:	https://helpx.adobe.com/adobe-character-animator/release-notes.html
Rush (Premiere Rush):	https://helpx.adobe.com/premiere-rush/release-notes/release-notes-premiere-rush.html
Media Encoder:	https://helpx.adobe.com/media-encoder/release-notes.html
Substance by Adobe:	Painter: https://substance3d.adobe.com/documentation/spdoc/release-notes- 156565522.html Designer: https://substance3d.adobe.com/documentation/sddoc/release- notes-180191967.html Sampler: https://substance3d.adobe.com/documentation/sadoc/all-
Fresco:	https://helpx.adobe.com/fresco/using/whats-new.html
	changes-188973140.html
Aero:	https://helpx.adobe.com/aero/using/whats-new.html
Dimension:	https://helpx.adobe.com/dimension/using/whats-new.html
Adobe Express	https://helpx.adobe.com/express/using/whats-new.html
Single Apps Plan	https://helpx.adobe.com/enterprise/kb/single-app-products-list.html https://helpx.adobe.com/enterprise/using/single-app.html
CC Product Matrix (N, N-1, N-2)	https://helpx.adobe.com/enterprise/kb/apps-deployed-without-base-versions.html
Long Term Supported Versions (LTS) **Up to Oct 2023**	https://helpx.adobe.com/support/programs/cc-support-policy.html#lts-table
Free and discontinued products Support options	https://helpx.adobe.com/support/programs/support-options-free-discontinued-apps-services.html
Products and technical support periods	https://helpx.adobe.com/support/programs/eol-matrix.html



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